

CommView Multi-User and CommView Single-User

Platform Requirements

The following is a guideline that can be used to address the minimum supportable configuration. We welcome you to contact us for advice on a configuration tailored to your specific deployment.

CommView is a powerful, flexible and scalable solution. System requirements may vary depending upon a number of factors including: the number of CDR/SMDR sources, collection method(s) and the number of sites supported by the specific implementation.	
Operating System(s)	
Windows Server 2012 R2 Windows Server 2008 R2* Windows 10 Pro Windows 8.1 Pro Windows 7 Professional*	CommView Multi User bundle includes WebReporter - Requires .NET Framework 4.0 and IIS 7 (*Installing/operating on an OS past EOL is at your own risk due to absence of security patches.)
Hardware Requirements	
<p>@Comm support is contingent on Microsoft's support of these operating systems. As a general rule, the computer must meet the minimum requirements of the Windows OS being utilized. ***@Comm recommends the use of virtual environments provided all requirements are met.*** <i>When choosing a virtual environment, IP-based polling must be implemented and it is recommended to assign a second processor at a minimum.</i></p>	
Dual Core Pentium Processor (or greater)	2 x multi core processors improves performance
4GB RAM	8GB RAM improves performance significantly
50GB Hard Drive	100GB+ for optimal storage & improved reporting speed
At least 20% free disk space for programs and workspace	Estimate 100MB disk space required per 100,000 calls stored
Ethernet connectivity with internet access. Ability to connect via remote access (GoToAssist or VPN) is required	SMTP, HTTP and FTP protocol support with relevant settings Administrator login access with UAC disabled

Options:

- COM Port(s) *(Required if serial polling option is being used and/or serial PMS posting for hospitality)*
- For configurations of >5,000 stations, a 2-CPU configuration is recommended to improve performance.
- The most significant improvements in system performance can be gained by increasing the amount of RAM in the workstation/server running CommView.

CommView IP Software Buffer

The CommView IP Software buffer installs locally on a customer's network and runs as a service in a Windows environment to enable the acquisition and forwarding of CDR data to the CommView environment. If deployed in a remote or distributed site, network and/or internet connectivity is required with support for typical ports and protocols. Be aware of COM port requirements for PBXs that output via RS-232. This module shares the Operating Systems requirements listed above.

CommView Multi-User and CommView Web Client

For report users and administrators accessing via our Browser interface - Any Windows PC running a current browser from Microsoft, Mozilla or Google. @Comm aims to maintain compatibility with the latest browser versions of Internet Explorer, Firefox and Chrome.