



Call Accounting Made Simple

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CommView H[®]

Complete Call Accounting and Reporting Solution
for the Hospitality Industry

Call Accounting Made **Simple**

CommView H®

CALL ACCOUNTING AND REPORTING SOLUTION FOR HOSPITALITY

@Comm Corporation has been designing full-featured, yet affordable Call Accounting and Reporting solutions, including Xiox and Summa-branded products, specifically for the Hospitality industry for 30 years. CommView H is no exception to @Comm's legacy as it couples an easy-to-use Windows interface with a highly flexible call-costing and reporting engine that has been designed to be compatible for virtually every PMS and PBX in the North American marketplace. CommView H is available as a workstation based application. Reporting access may be extended through a server-based deployment with WebReporter - its optional browser-based reporting module.



WHY YOU NEED *CommView H*

CommView H is an easy-to-use call accounting solution designed to help hoteliers maximize revenue generated by accurately billing back guest room telephone usage while enabling them to optimize their voice network, detect and eliminate toll fraud and manage and administrative telephone usage. CommView H is scalable to support properties of all sizes and is found in small, mid-size and large resort properties alike.

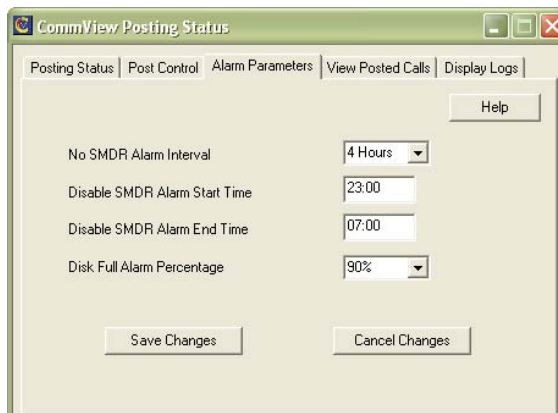
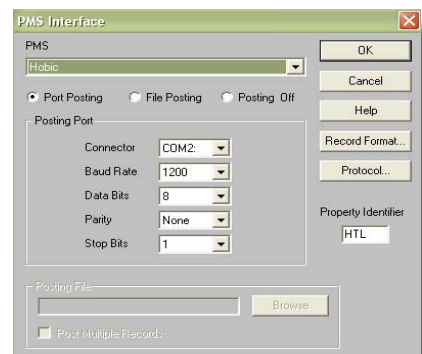
UNIVERSAL ACCEPTANCE / *PROVEN TECHNOLOGY*

@Comm's call accounting solutions are found in thousands of hotels across North America – including the following well-known hospitality brands and many others.



UNIVERSAL PMS INTEGRATION

CommView H includes a highly flexible Property Management System (PMS) Interface enabling it to post calls to virtually any PMS on the market. This highly flexible interface can be configured to output via serial or IP. Properties without a PMS will enjoy CommView H's check out functionality.



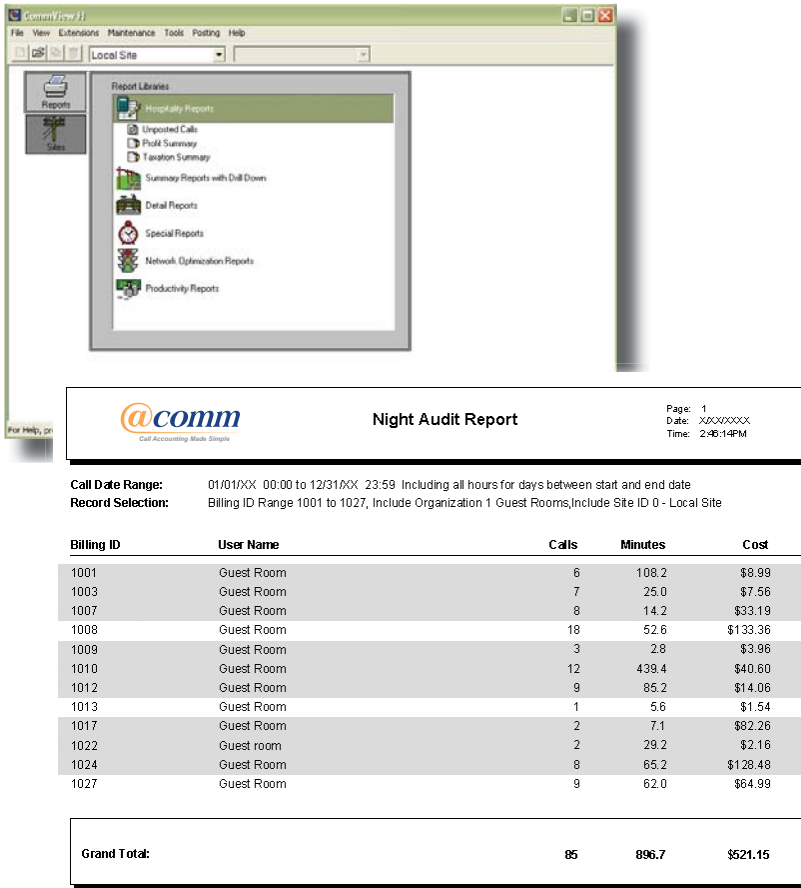
FEATURE SET INCLUDES

- Easy-to-use Windows Interface
- Flexible PMS Interface (RS-232 or IP)
- Threshold & Multi-Tier Pricing
- 911 Alarming
- No Data Alarming (PBX & PMS)
- Automatic Report Generation and Distribution via e-mail.

FLEXIBLE CALL COSTING ENGINE

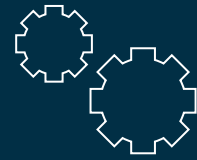
Through an extensive list of templates to determine dialing patterns, calls may be processed by dozens of rules, each with hundreds of options for unique customization for pricing, surcharging, posting and alarming. These features enable hoteliers to be creative with their call-costing parameters in order to maximize revenue generated from guest room usage. CommView H is a full featured system that enables hoteliers to set convention, preferred customer and/or extended stay rates – all within the same system.

Simple interface + flexibility = virtually unlimited reporting



The screenshot shows the CommView H software interface. On the left, there is a 'Report Libraries' pane with categories like Hospitality Reports, Unposted Calls, Profit Summary, Taxation Summary, Summary Reports with Drill Down, Detail Reports, Special Reports, Network Optimization Reports, and Productivity Reports. The main window displays a 'Night Audit Report' for the date range 01/01/XX 00:00 to 12/31/XX 23:59. The report includes a table with columns for Billing ID, User Name, Calls, Minutes, and Cost. The grand total is 85 calls, 896.7 minutes, and \$521.15.

Billing ID	User Name	Calls	Minutes	Cost
1001	Guest Room	6	108.2	\$8.99
1003	Guest Room	7	25.0	\$7.56
1007	Guest Room	8	14.2	\$33.19
1008	Guest Room	18	52.6	\$133.36
1009	Guest Room	3	2.8	\$3.96
1010	Guest Room	12	439.4	\$40.60
1012	Guest Room	9	85.2	\$14.06
1013	Guest Room	1	5.6	\$1.54
1017	Guest Room	2	7.1	\$82.26
1022	Guest room	2	29.2	\$2.16
1024	Guest Room	8	65.2	\$128.48
1027	Guest Room	9	62.0	\$64.99
Grand Total:		85	896.7	\$521.15



CUSTOMER SUPPORT

@Comm is committed to providing both our partners and customers with the highest level of support possible to maximize a user's return on investment in @Comm's products and services. Customer Support is available 24 x 7 x 365 in order to prevent possible revenue loss.



COMMVIEW H

a workstation-based application capable posting to a wide variety of Property Management Systems while supporting both ad-hoc and scheduled report requests with automatic report delivery via e-mail in a variety of file formats.

COMMVIEW H WITH WEB REPORTER

a server-based application with browser-based reporting module (WebReporter). CommView H Multi User with WebReporter provides application control to a local administrator while extended reporting capabilities to authorized users.

COMPREHENSIVE REPORTS

- 50+ Customizable Report Templates
- True Profit Reporting
- Improve Voice Network Security
- Multi-Tier Taxation Summary
- Un-posted Calls
- On-screen Drill-down



WHAT THEY SAY..

"I would recommend CommView H. It was affordably priced and has proven to be easy to use. @Comm's Support staff has been excellent to work with."

Ray Ramsey (Owner)
The Anchorage Inn



About @Comm

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At Comm Corporation
www.atcomm.com